System Enhancements, Changes – To be deployed W/C 15th September

1. Auto Lapsing

Any individuals with membership schemes that are historical (renewal date is in the past) will be removed from the Membership List and entered into the Lapsed Members Grid (and Everyone)

Moving forward any individuals memberships that expire will auto lapse and the individual will be added to the Lapsed Members grid ONLY.

People Dashboard	6	Lapsed Members en-GE								
Everyone	RugbyFirst Training RFC New Member						r Export	Send eM	ail	
Membership List		~	Membership Type	First Name	Last Name	€ RFU Id	Status	Ponowal Da		5
Lapsed Members			Under 15 Youth Boys	Testing	123	1586185	Inactive	28/06/2013		•

To update the member it is necessary to 'Buy a Membership' for the Lapsed Member

To complete this process, select the individual or multiple individuals that require the same membership scheme

Lapsed Members	~	Under 15 Youth Boys	Testing	123	1586185	Inactive	28/06/2013	•
	_							

Select 'Buy Membership'

RugbyFirst Training RFC	Selected 1	Add To Group	Export	Send eMail	Buy Membersh p	More 🔻

Select the Membership Scheme the individual is going to be assigned (If membership schemes are not up to date or don't reflect the current memberships at the club, these can be created in the finance module)

RugbyFirst Training RFC > New Membership Select Scheme								
Filters								
● Adult ○ Junior ○ Family								
Social 🗸	Adult Player (🗸	Women Player	~					
£0 Social General Social Member	£5 Adult Player (Non Registered) Adult Player (Non Registered)	£5 Women Player Women Player						

Confirm the order

RugbyFirst Training RFC > New Membe Summary	r	Place Order
Membership Scheme		
Membership _{Name}	Members	
Adult Player (Non Registered)	Testing 123 D.O.B:09/01/1999	⊗ ×
Unit Price		
5.000		

At this point the user is prompted to either 'Pay Now' or 'Pay Later' (Pay Now makes them a fully paid up member of the club and they will be inserted into the membership list. Pay Later, sets their membership to Pending. The individual will then appear in the Pending Grid, with an outstanding balance. (Please bear in mind that if Pay Later is selected, the user will be required to add the payment against the individuals once they are happy the membership has been settled by the member. This is completed by going into the Pending Grid, finding the individual, selecting the outstanding balance and pay now.)

Order Summary		Pay Now	Pay Later
Payment			
Method	Payee	Billing Address	
Please check the order items below and the final payment amount. Click the pay button to continue. Cash Cheque Other Online payments are not currently configured for this club.	* First Name Testing * Email (0/200)	Country * Postcode TW2 7BA 200 Building * Address Whitton Road * City Twickenham County	

The user will then submit the membership.

The member has then been updated and they will now appear in either the Membership List or Pending.

(If the scheme is free and does not have a cost incurred, then the payment screens are bypassed and will automatically appear in the Membership List once completed)

This process can also be completed in bulk by inserting multiple ticks against a number of lapsed members and buying a membership for all of them (Please bear in mind that the greater number selected, the longer the process will take)

If buying memberships for multiple individuals (bulk buy) it is important to note:

• Bulk Buy Membership can only apply a single Scheme – different schemes can't be handled by the system. The individuals selected will all have to be selected the same scheme.

2. Update Status

Statuses are being amended to reflect the new grid structure in GMS.

New GMS Status	Previous Statuses	Which Grid will they appear
Active	Full & Enquiry	Membership List & Everyone
Inactive	Lapsed & Suspended	Lapsed & Everyone
Pending	Pending	Pending & Everyone
Archived	Archived, Deleted & Deceased	Non Members & Everyone

- Active Any individual with a current (active) membership assigned to them
- Inactive Any individual whose membership has expired (renewal date is historical) or the club has manually assigned the status of inactive.
- Pending Any individual who has an outstanding balance owed to the club ('Pay Later') or has manually been updated to have the status of Pending
- Archived The club must assign the status for an individual to be archived.

3. Select All

Select all enables the clubs/CB's the ability to select a group of individuals and then perform an action i.e. Email/Export

RugbyFirst Training RFC								
🗸 🖌 First Name	Last Name	RFUID	Date Of Birth	Ad				
Select All	er	1581227	09/01/1979	20(
Select Page		1146147	14/08/1970	3 R				
Deselect Pag	e egistrar	1057727	-					
Clear Selectio	on egistrar	1057720	4					

Once selected you can then select Email and Export

4. Adding Relationships, Display of Memberships and Deletion of Memberships

Previously relationships could only be created when Registering a Youth Player and including parents details.

The system will now allow you to add relationships manually. To complete this, select the two individuals you want to assign the relationship to.

Je	lly Bellies			Selec	ted 2	Add To	o Group	Export	Send e	Mail	Request Payment	t More ₹
~	Membership Type	First Name	Last Name 🗧	RFU Id	Status	F	Renewal Da	ite Ba	lance	Memb	ership Number	▼ Filters
\sim	2 Year Membership	Sonny	Bassett	1062811	Active	3	30/09/2014		0.00			•
~	2 Year Membership	Joe	Bloggs	1460108	Active				0.00	22632	8441	•
~	dd	Paul Test	Chorley	813370	Active	1	13/08/2015		0.00			•
~	dd	Paul	chorley test	609682	Active	C	01/01/2016		0.00			•
~	2 Year Membership	Duke	Earl	1136154	Active	C	02/10/2015		0.00			•
\sim	dd	James	Foreman	788153	Active	C	01/01/2016		0.00			•

Select 'More' and 'Add Relationship'

Je	lly Bellies			Selec	ted 2 Add	To Group Exp	ort Send eMail Req	uest Payment 🛛 More 🔻
~	Membership Type	First Name	Last Name 🗧	RFU Id	Status	Renewal Date	Balance Membershi	Add Relationship
~	2 Year Membership	Sonny	Bassett	1062811	Active	30/09/2014	0.00	Apply For DBS
~	2 Year Membership	Joe	Bloggs	1460108	Active		0.00 226328441	Remove From Club
~	dd	Paul Test	Chorley	813370	Active	13/08/2015	0.00	Update Membership
~	dd	Paul	chorley test	609682	Active	01/01/2016	0.00	Merge

Outline what relationship type will be held.

dd Relationship		Save
elationship		
	Relationship Type	
Paul Test Chorley is the	▼ of Joe Bloggs	
	Parent Charge Child Husband Guardian Partner Business Contact Sibling Wife Fiance	

Once the relationship has been created, via the grids it is now possible to see relationships without having to drill down on the individuals details.

Je	lly Bellies			New Member Export	Send eMail
~	Membership Type	First Name	Last Name 🗢	Relationships	
~	2 Year Membership	Sonny	Bassett	Child of Ben Bassett (1062813), Child of Berta Bass …	
~	2 Year Membership	Joe	Bloggs		•
~	dd	Paul Test	Chorley		•
~	dd	Paul	chorley test		-
~	2 Year Membership	Duke	Earl	Child of John Earl (1136155)	-
~	dd	James	Foreman	Other of John Perrin (477395)	•

It is also possible to delete a relationship. To do so, select the individual that the relationship needs to be removed from (select the name)

Je	lly Bellies						Ν	ew Member Export	Send eMail
~	Membership Type	First Name	Last Name	🗢 RFU Id	Status	Renewal Date	Balance	Membership Number	
\sim	2 Year Membership	Sonny	Bassett	1062811	Active	30/09/2014	0.00		•
~	2 Year Membership	Joe	Bloggs	1460108	Active		0.00	226328441	•
~	dd	Paul Test	Chorley	813370	Active	13/08/2015	0.00		•

Once selected go to Relationships, select the relationship to remove & delete

Membership List	۲	Membership Li	st Joe Bloggs Relationships							en-Gi
Joe Bloggs	J	oe Bloggs						Selected 1	Export	Delete
Details		RFUID	Description	Date of Birth	Туре	Valid from	Valid to	Comments	-	Filters
	~	1052813	Ben Bassett is the Parent of Sonny Bassett		Parent	28/10/2009				
Credentials	~	1573963	Berta Bassett is the Parent of Sonny Bassett		Parent	10/04/2013				
Summary										
Roles										
Communication										
My Orders										
Payment History										
Relationships										
Accounts										
Email History										

The relationship has been removed.

Jo	Joe Bloggs Selected 1 Ex								
~	RFUID	Description	Date of Birth	Туре	Valid from	Valid to	Comments	-	Filters
\sim	1573963	Berta Bassett is the Parent of Sonny Bassett		Parent	10/04/2013				

AOB

1. Club Websites are still available for all RFU member clubs and Constituent Bodies. The sites link directly into the GMS system. If you are interested please contact <u>info@first-sports.com</u>